

## **Willington Medical Practice Patient Participation Group (PPG)**

**18th January 2022** PPG Meeting (Zoom meeting)

The minutes of the last update have been approved by the group electronically and will be displayed on PPG notice board and surgery website.

### **Present**

Christopher Baker, Holly Goodrich (Practice Manager), Janice Heier (treasurer), Margaret Hooley (chairperson), Pete Horridge **VPE** (vice chairperson), Sally Lovatt (secretary),

### **Apologies**

Sue Carter, Yvonne Hobday, Jo James, Barbara McCardle, Maisie Trotman, Vic Wright

The chair, Margaret Hooley, welcomed everyone to the meeting

### **From the last and previous meetings**

#### **Mother and baby Group**

The present midwife is retiring so Mother and Baby group to be postponed for further consideration at a later date when new midwife settled and 'things' are back to normal.

#### **Website**

Update from HG: A new website is planned which should have the type of information suggested. Currently on hold as so much more occupying management time.

#### **Treasurer's report**

£4812.32 C/A and £5.47 petty cash. Books have been opened again recently and £180.00 raised. Hand wash is available and the area is wiped down at least twice a day. Patients are asked to only look at books as they leave the building. Books can be donated as long as brought in carrier bags and they are then left for 72 hours before being sorted.

Zoom had been updated to Zoom Pro for last couple of months as there have been a number of meetings which required more than the 'free 40 minutes.

**MH and JH had a trip to the bank to sort the bank account, signatories and online banking. It proposed by MH that peter Horridge is an acceptable further signatory for the bank account. This was seconded by HG and was unanimously accepted by remainder of committee.**

#### **Practice Manager's Report- Holly Goodrich**

Happy New Year to you all!

As most of you are aware I tested positive for Covid on 13<sup>th</sup> December, recovering luckily with no symptoms at all and traced it back to a carol concert I attended at my niece's school. The practice was ok until about 28<sup>th</sup> December when slowly but surely staff started to test positive. We have strict processes in surgery and all but one episode which was caught from a patient who declared no symptoms were caught outside of work.

The main issue we have at the moment is the same as a lot of businesses isolating of staff either because they are positive or family members – so they are waiting on testing etc. This week is better than last regarding numbers but the people off this week unfortunately cannot do their role remotely so this has a greater impact. I have to say we have had great support from patients and I think the simple fact that so many of our patients are isolating means they are not contacting us. Does this mean in 2-weeks' time we will be inundated again only time will tell? A text message went out to all who have a mobile number and some of the messages of support were just lovely. Also, many patients were isolating and not coming to surgery.

We are currently running Covid Booster clinics when we can get vaccines – the next ones are 20<sup>th</sup> and 21<sup>st</sup> January – plus we still have flu vaccines if you hear of anyone who is still wanting them. We are hoping to get more vaccines as due to people having to wait 28 days after testing positive before having their booster it has delayed people being able to get it; but we won't know till 21<sup>st</sup> if more vaccines can be obtained. One of the main reasons we signed up was due to the slowness of the housebound patient roll out – we had heard if they had continued in the way it was being done (with the 15-minute wait) they would have finished every housebound patient in Derby by the end of June 2022 – I am pleased to say we have done all our housebound now. We have approx. 800 patients eligible for their Boosters still - Midland House will continue to run and accept walk in patient.

We have a couple of the team on the non-clinical side of things leaving for different reasons – if you know anyone who would be interested in the reception / admin roles we have an advert on NHS jobs [https://www.jobs.nhs.uk/xi/direct\\_apply/?vac\\_ref=916961011](https://www.jobs.nhs.uk/xi/direct_apply/?vac_ref=916961011) One thing to mention is that anyone who is successful and currently a Willington Patient would need to register at a neighbouring practice.

We successfully have employed 2 clinical pharmacist who will be starting in April and both have great experience and I believe will be a great help to our GPs and also to focus on Long Term Conditions supporting reviews and medication.

The pharmacy attached to the practice went under new ownership in December we are still getting to know each other

**HG added:** Every day in the surgery is different and no matter how many statistics and records used to try and plan to cover the requirements of patients there is never an ideal situation. Even the weather can have an effect!

On the day COVID boosters were carried out 12 patients did not attend so although phone calls were made to encourage more of the list to come forward there was a lot of wasted vaccines.

Currently, 'fully vaccinated' is 2 doses of COVID vaccine but this will be changing so that two dose and booster are required to qualify as fully vaccinated.

The First Aiders at Marina have done a good job promoting the boosters and most of Marina patients have had their booster and all of surgery staff have had the full course including booster.

The Social Prescribers have settled well and now have a mentor and a manager and the job role is much better defined. Dr Cowley is the Clinical lead for the Social Prescribers. They are restricted by opportunities to get patients 'out and about'.

## **PPG Facebook Group**

Continued good response to Facebook posts although there has been less activity in January. Small news items are more widely read so plan to try and add information in short items with references if readers require more information.

A member of the group suggested highlighting the risk of cardiomyopathy associated with alcohol consumption as this is a less well-known risk compared with the risk of liver damage. Harm and many deaths from too much drinking at home are from liver damage but there is serious risk to the heart as well. Drinking too much for too long results in certain heart failure. Alcohol can severely damage heart muscle. Time for an awareness drive perhaps?

## **Any other Business**

### **Bert's bench**

There has been an application for plaque to be added to the bench outside the Pharmacy in memory of Bert Whiting who died last year. Every day, Bert and his dog, Oscar, walked up to the bench for a rest and he was well known around the village as he pottered round. It was agreed that the family can add a plaque in the style of others used in memory of patients. SL to contact Bert's family with details

A plaque is also required for the defibrillator (HG to organise when SL provides information)

## **Minutes**

After approval at following meeting minutes are posted on Surgery website and can be posted on PPG Facebook page. HG to print copy for PPG noticeboard.

## **Friends of Willington Surgery**

SL is lead for this with support from remainder of group. SL to look back over records and make a list of fund-raising activities. These will be circulated and reviewed at March meeting. A lottery or tote was suggested. Administration effort but runs smoothly once established. Sponsored walk. Walk around Marina? A walk around the five-mile path planned at Willington, the Derbyshire Wildlife Trust site. Donating half of money raised to PPG and half to Wildlife Trust.

## **Skin Lesions**

Skin Lesions education event. Not likely to be held due to COVID19. Plan for 2022.

**SG** suggested a support group for patients with health anxiety. **HG** suggested that it could be a PCN development held on neutral ground.

## **Next meeting 15<sup>th</sup> March (time to be confirmed, (probably 11am)**

Agenda Items please forward to Margaret Hooley

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