

Willington Medical Practice Patient Participation Group (PPG)

Tuesday 18th September 2018 at Willington Surgery, Kingfisher Lane

Present: Chris Baker, Christine Bould, Joan Burton, Holly Goodrich, Janice Heier (treasurer), Margaret Hooley (chairperson), Sally Lovatt (secretary), Val Shelton, Christine Thorne, Gareth Tully, Ann Wood,

Apologies: Roger Blankensee, Pat Harvey, Peter Horridge (vice chair), Colleen March, Vic Wright

The group welcomed Sue Carter to the meeting.

From the last meeting

The minutes of the last meeting were approved. There was a minor alteration where 'GGG' has been put rather than CCG. The minutes will now be posted on surgery website and PPG notice board.

Mother and baby Group

There has been no response from midwife or health visitors relating to forming a new group.

PPG Leaflets

PeH has been working on this since the meeting with Dr Cowley. CBa will follow up with PeH to see where we stand with this. CBa reported that enquiries into distribution of leaflets and costs involved have been undertaken. (CBa)

From Repton Lunch Club

The Doctors have agreed to carry some spare urine bottles when they go on home visits to reduce the number of trips for patients

Appointments System

This has now been amended to provide more options for next day/ 2/3 days/ week ahead and more on line appointments. The phones are still busy at 8am so more patient education required. There has been positive response in Friends and Family feedback. In April 22 of the comments were related to difficulty in booking appointments and this has gradually decreased to only 2 negative comments in August.

Merging of CCG

This will take place in April 2019 and means South Derbyshire will join with 4 other CCG to form one large group. Final details are not yet clarified. There may be one management structure or the new organisation may continue with separate management. This practice was against the merger. S. Derbyshire has the biggest deficit and Erewash the least. Not surprisingly Erewash voted against the merger.

Treasurer's report

£145 has been received in book money and £255 from the fashion show. This leaves a balance of £17.86 in petty cash and £4199.96 in current account

Surgery Update by HG

HG is contemplating a display 'you said, we did' to emphasise the response of the surgery to patients' suggestions.

The totem is functioning. Advertisers have contact details and can be emailed from the device. There are links to NHS Choices and the Surgery website. The position of the totem is not ideal as it may be better facing into the waiting room but the phone access limits the position.

The dentist will be full time from October. A second chair will be installed by then. The dentist will apply for an NHS contract if this becomes available in the area. NHS contracts for dentistry are decided on need.

A private Occupational Therapist is considering renting a room to provide a private service. This would provide assessment and equipment suggestions but would all be privately funded. The advantage would be prompt assessments and appropriate equipment.

Flu clinics are taking place on 22/9, 6/10 and 3/11. This year there are 3 types of vaccine.

A live, quadrivalent vaccine (which protects against 4 strains of flu), given as a nasal spray. This is for children and young people aged 2 to 17 years eligible for the flu vaccine.

A quadrivalent injected vaccine. This is for adults aged 18 and over but below the age of 65 who are at increased risk from flu because of a long-term health condition and for children 6 months to two years and those children in an eligible group who cannot receive the live vaccine.

An adjuvanted injected trivalent vaccine. This is for people aged 65 and over as it has been shown to be more effective in this age group.

Fashion Show

The fashion show was a great success and lots of people have asked if it can be an annual event! The best part was that it attracted patients of all ages. CBa and GT manned the door for us. CM, Hayley (Colleen's daughter) and JH were models along with HG and Jenny. What a fantastic job they did! VS, PaH, JB, JH and CBo helped on the night along with Dr Farrow who did a splendid job opening the wine! Obviously her forte!

Special mention was made to CBo for her tenacity in obtaining so many wonderful prizes from local businesses.

£255 was made in ticket sales, 90 commission from sales and approximately £90 from the raffle on the night.

Thank you to HG for donating the wine and also to all committee members, who as usual stepped up to provide support.

Any Other Business

There were a few questions about flu clinics, which HG had mainly covered in her surgery update. Texts are being sent to all patients in targeted groups to try and encourage uptake of flu vaccination.

It was agreed to run the raffle at the flu clinic on 22nd September and then the raffle will be drawn sometime next week. There will be no further fundraising at other flu clinics.

A donation of £400 has been received from Mr D Stanley in memory of his wife, Mabel. He was brought to the surgery by his daughter and expressed his gratitude for the care they both received from the surgery. We need to decide how this money can be spent in order to let Mr Stanley know how we will remember his wife.

CBo suggested that the tree commemorating the service of Mary Ross should be dug up and given some TLC to try and revive it. This was agreed.

Next meeting is Tuesday 16th October 2018 at the surgery at 11am

Agenda Items please forward to Margaret Contact: mhooley.hoolmarkprt@btinternet.com