

Willington Medical Practice Patient Participation Group (PPG)

Tuesday 15th October 2019 at Willington Surgery, Kingfisher Lane

Present: Sue Carter, Holly Goodrich, Janice Heier, Margaret Hooley (chairperson), Peter Horridge (vice chair), Sally Lovatt (secretary), Ann Wood

Apologies: Sara Bains, Chris Baker, Christine Bould, Joan Burton, Roger Blankensee, Pat Harvey, (treasurer), Colleen March, Val Shelton, Christine Thorne, Vic Wright

The group were pleased to welcome Rachel Chapman and Jo Smith, a first aider, residing at the Marina.

The minutes of the last meeting were approved and will be displayed on PPG notice board and surgery website. Two amendments were required: date of meeting for October and Lister House is no longer part of our Primary Care Network. There are 8 practices as listed in last month's minutes.

From the last and previous meetings

Mother and baby Group

(Still outstanding)

Website

CBa suggested that a list of GPs and their specialities/CV (and possibly a photo) could be added to the website. This will be mainly covered by the PPG leaflet available on website. Update from HG: A new website is planned within next three months which should have the type of information suggested.

Fashion Show

This was again very successful and raised £826. This amount was after expenses (Prosecco) were paid. Commission was £108 and raffle £499. It does raise the question of whether these events need to be run or whether a raffle twice a year would provide enough income especially taking into account the sales from books (book money is £751.05 since April 2019).

Update on Neighbourhood Development Plan

The next meeting is Wednesday 23rd October. The budget of £99k comes from Section 106 money, which becomes available when the NDP is planned and approved.

PPG Chairs Meeting

This meeting was to be organised with chairs from surgeries involved in our Primary Care Network (PCN). There were only 2 other responses and so far this has not taken place. MH will contact organiser to ask about progress with this meeting. (MH)

The general impression is that the CCG are really only interested in creating the impression of linking with PPGs but purely as a 'box ticking' exercise rather than as actual engagement with PPGs. The NAPP bulletin reported Southern Derbyshire CCG patient engagement as "Requires Improvement".

PeH informed the group that rather than email a particular member of CCG staff sending an email to the info@CCG address does prompt a response.

PeH and MH have been considering approaching the PPGs in our PCN to see if they would be interested in the PPG booklet. The group considered hosting an event for the PPGs in our PCN and HG reported that half are effective and the other half probably are less effective and it does depend on demographics. The group considered whether there was any benefit to this group of hosting a meeting when it should be the responsibility of the CCG. It was decided that we should focus on our own goals and **HG** will promote the booklet at the PCN operations meeting. SL mentioned the group of PPGs in Belper area of Derbyshire who have regular meetings. The notes from the meeting are at the end of these minutes. Of key interest is the new draft Sustainability and Transformation Plan which will be on the Joined Up Care Derbyshire website by the 11th October at the latest. And there are only 2 weeks to comment on it.

Axis 50 No further updates

Coffee and Company

Jo Smith came to update the group on the 'Coffee and Company' group, which is a joint initiative with the Dragon and the WI. The group attracted all ages, is mixed sexes, and there were 8 attendees the first week and 9 a fortnight later. The Dragon provides the posters and it has been suggested that the date could be clearer. At present it is advertised on 'Spotted Willington'. The volunteers have a role defined and any information is treated with sensitivity and records are password protected. A resource pack has been prepared for signposting and the focus is on loneliness and mental health but everyone is welcome.

Treasurer's report

£7759.31 C/ A (this includes money donated for blinds and will be paid as soon as they are completed) and £10.97 petty cash. This month there has been £90 in book money. The NAPP affiliation has been paid (£40). **HG is to check if invoice for delivery of booklets has been paid. £163.17 (HG)**

Surgery Update by HG

Jog Derbyshire, which is a 'couch to 5k' scheme for staff and patients. This has been deferred until the New Year and the suggestion that PPG might sponsor some taster sessions to get patients or staff involved is well accepted but we would have to ensure appropriate referral of patients /staff benefitted from scheme.

Notice board will be ordered. It is £449 +VAT and will take 12 x A4 notices. The notice' donated in memory of Mabel Stanley will be added'.

The Primary Care Network plans to engage a pharmacist, social prescriber and network manager. A social prescriber works in a similar way to a care-coordinator but makes less medical referrals. For example they can refer for exercise or smoking services. The PCN have employed Alexin to directly employ the above rather than surgeries taking on the liability individually.

The X-Pert diabetes programme returns in November and January.

The monthly Alzheimer's group at the surgery continues to be well supported.

PeH wondered whether the On-Line Consult could be amended so that a picture could be attached.

The Outside Clinic is terminating its tenancy at end of year and HG is investigating available services for hearing aid problems. The Outside Clinic is a very successful domiciliary visiting service but they have not engaged effectively with providing a service in the surgery.

The survey for the blinds is planned.

Dr Siva Namasivayam (Dr Siva) is the registrar employed at the surgery until 2021 and he works Monday-Wednesda.

Ivy Close Development

This is a proposed development of 62 dwellings for people with dementia and another section 106 request that could provide up to £30k to increase clinical capacity of local health services. HG is liaising with the plan managers with ideas which include improved signage, a coffee shop. Ideas requested!

Any Other Business

Future Plans

The group plan to host an education event on 'Skin Lesions'. Dr Maronge would lead this event and the idea was the result of a patient survey where patients were asked what conditions they would like more information about.

The second event will be for Carers. This is a key piece of work for the surgery this year and plans for an event with suitable agencies, carer assessments with GPs, refreshments with PPG hosting the event are under consideration.

These are planned for spring (hopefully)

HealthWatch

No newsletter has been received this month.

November meeting

The usual room at the surgery will not be available so it was decided to ask the Dragon if we could have the room that they are offering for community purposes. This was agreed and has been booked (post meeting note- lunch afterwards has been suggested!)

Nearer the time I will speak to Dragon to book and will find out if we need to pre-order (probably preferable)

Agenda Items please forward to Margaret Contact: mhooley.hoolmarkprt@btinternet.com

Some brief Notes on Derbyshire PPG meeting 8-10-19 at Strutts Centre

Karen Ritchie (Head of Engagement for Joined Up Care Derbyshire) told those present that the new draft Sustainability and Transformation Plan (STP) will be on the Joined Up Care Derbyshire website by the 11th October at the latest. There are two weeks to comment on it so please do. There is no financial information attached to this plan.

People commented on this saying that having a plan without financial planning is not the full picture. Karen suggested emailing Sean Thornton and Vicky Taylor to ask what the financial implications are of this draft STP.

By 2021 the CCG has to have put the ICS (Integrated Care System) in place.

Karen said that the approach to achieve the STP was to have an outcome based accountability and commission around Derbyshire's population. Health determinants are being looked at in a Health Management Approach.

The question was asked 'Where is the evaluation of what was achieved by the 2016 STP'? Karen told us that there is a page describing the Journey so far.

Also where is the study showing the Joined Up Care Closer to home is successful (as claimed) in the North. Karen suggested raising this with Health Watch who could follow this up with the CCG and DCHS.

Regarding services working together more successfully, Karen told us that the regulatory framework has changed so that now organisations can work together more easily/better.

There was a lot of discussion on the number of patients, particularly the elderly, who are experiencing poor health service. This also affects their Carers who often have to resolve issues around this themselves. The question was asked 'Where is the evidence that Joined Up Care Closer to Home is working?'. Karen told us that a study will be undertaken after the new STP is implemented. Also that DCHS is rolling out training around Fragility and Dementia. They have 'picked up' a National system and anyone in the Community who may require this can go on the training.

Finally, a team is being set up to do an audit of which GPs have got a PPG and thereafter there will be a push to strengthen PPGs . They may be linked together around Primary Care Networks. I suggested starting with our Derbyshire PPG group, as there are a lot of us, but this was not taken up on this occasion.