

Willington Medical Practice Patient Participation Group (PPG)

Tuesday 20th November 2018 at Willington Surgery, Kingfisher Lane

Present: Roger Blankensee, Joan Burton, Sue Carter, Holly Goodrich, Janice Heier (treasurer), Margaret Hooley (chairperson), Sally Lovatt (secretary), Val Shelton, Christine Thorne, Ann Wood, Vic Wright

Apologies: Chris Baker, Christine Bould, Pat Harvey, Peter Horridge (vice chair), Colleen March, Gareth Tully

The group were saddened to hear of the death of one of its members, Barry Whiting, who had been very interested in PPG and constructive in his support. A letter has been written to his family.

From the last meeting

The minutes of the last meeting were approved. The minutes will now be posted on surgery website and PPG notice board.

Mother and baby Group

There has been no response from midwife or health visitors relating to forming a new group. November - nothing to add.

Appointments System

The headsets have been purchased and HG has started to listen in to receptionists' calls as part of training. Each telephone position in the admin room has a script to encourage the correct call structure and response to requests for appointments. AW confirmed her experience of this.

Treasurer's report

Currently there is £5155.96 in the account. £250 was received from book sales making a total of £821 since April 2018. SL claimed £18.78 in expenses for the purchase of alphabet/number decals for children's corner and plastic boxes to store spare toys.

Surgery Update by HG

HG requested a donation from PPG towards revamping the reception area. This plan for revamping the reception area will probably be carried out over a couple of weekends.

A meeting with team responsible for district nursing has agreed a 3 month trial that ensure District Nurses utilise the surgeries and continue treatment of patients with leg ulcers. They are the experts. The situation with dressings and contracts has been on-going for at least 3 years.

A new patient offered to clean the roof of the cycle shelter (FOC) and it now looks much better. HG is considering paying for the tiling on the surgery to be cleaned.

PPG leaflets

The plan for leaflets is to invite the manager at Marina together with the site's first aiders to a meeting to present the information sheets and discuss distribution and feedback from the marina community. Holly has suggested some dates and the time is likely to be 6pm. PeH is in contact with Hardys, printers, and 'the Resource' and will be discussing printing and prices.

Derbyshire PPG Network

A planning group has been set up to discuss/organise a Derbyshire PPG network and we look forward to involvement and more information.

Meeting Time

It was agreed that, particularly in the winter, a daytime meeting is best but the timing will be discussed in January.

Any Other Business

Health Event

It had been suggested we hold the event during PPG awareness week. (3/6-8/6/19) but the best date will be 19th June 2019 which is a half day closing for the surgery. We could use 3/6-8/6 as a PPG display/promotion and also promoting the event on 19/6. It would be best if the event could run from 4pm until about 7pm to allow most patients the chance to attend. GPs are fully supportive of the event. SL, CBo and PaH to meet before January meeting to review contacts from last event.

Could all members consider topics that could be of general interest to patients?

Grant

Dr O'Hara has suggested to PeH that there may be some funding for projects through Alexin. Alexin is a federation of GP practices who collaborate together to manage or support the business of healthcare. HG will investigate further. If PPG were to benefit from some funding it would have to be made available for all participating practices.

Website

CBa suggested that a list of GPs and their specialities/CV (and possibly a photo) could be added to the website. This would also be useful for patients to identify GP trainees. HG commented that there is a proposal to share a GP timetable on the website. Podcasts of GPs discussing medical conditions is also an option being discussed. (These are all projects being planned or considered)

Bread making demonstration

PeH is doing a breadmaking demo at the marina. This event is exclusive for marina residents. PeH wondered whether it would be appropriate as a fundraiser. The Village Hall would be an ideal venue as it has an excellent kitchen.

AW had noted that the call screen colours have changed and are suitable for those patients with visual impairment. THG explained this is because of a system update to Windows 10.

SC informed the group that the Village Newsletter will be bigger and allow more space for advertising events etc.

Next meeting is Tuesday 16th January 2019 at the surgery at 11am

Agenda Items please forward to Margaret Contact: mhooley.hoolmarkprt@btinternet.com