

Willington Medical Practice Patient Participation Group (PPG)

Thursday 19th July 2018 at Willington Surgery, Kingfisher Lane

Present: Roger Blankensee, Joan Burton, Holly Goodrich, Pat Harvey, Janice Heier (treasurer), Margaret Hooley (chairperson), Sally Lovatt (secretary), Christine Thorne, Ann Wood, Vic Wright

Apologies: Chris Baker, Christine Bould, Peter Horridge (vice chair), Colleen March, Val Shelton, Gareth Tully,

The group welcomed Ruth Crawford (Health Visitor) to the meeting. MH thanked Pe H for chairing the last two meetings including AGM.

From the last meeting

The minutes of the last meeting were approved. The minutes will now be posted on surgery website and PPG notice board.

Mother and baby Group

Ruth attended to explain the changes to health visiting and pressures on time for health visitors. The area covered is the whole of South Derbyshire and Becky Smith (Health Visitor) meets Dr Farrow and Sarah Smith once a month to discuss safeguarding issues. Currently, there are two clinics in Etwall each month and one in Repton but this may change. The group explained the suggestion of a group for new Mums from just before the birth to about 8 weeks after the birth. The idea is not a toddler group but a group to enable new Mums to share experience and make friends with other Mums and from this move on to other activities or groups. HG explained that there may be a charge, but probably not initially, and it may be supported or facilitated by PPG. No reply from email sent to group running sensory groups for babies.

PPG Leaflets

Peter H and Chris Baker had a very useful meeting with Dr Cowley. Unfortunately, neither could be at the meeting but there is work still to be done to get the leaflet into an appropriate format. HG commented that feedback has been very positive.

Fashion Show

The date selected is 12th September to begin at 6.45pm with doors opening at 6.30pm. The price will be £5 with a glass of wine/soft drink included. This is an afternoon closure for the surgery, which will enable us time to set up for the event. A 'begging' letter for raffle prizes is attached with the minutes but if anyone needs printed copies please let SL know. We will try and get some local support.

There will be an extra meeting on Tuesday 4th September at 11am to put together raffle prizes and make final arrangements.

Posters to go up about a month before event and tickets will be on sale in Pharmacy and Surgery.

Treasurer's report

£70 has been received in book money from May and £166 from books and jigsaws from June.

Surgery Update

The screens have been adjusted so that they move more slowly and now have information relevant to hay fever and heat wave information.

The appointments system has changed so that there are appointments available 2 or 3 days ahead and there have already been positive comments. The biggest issue is working out how many appointments to have available each day for 'emergencies'.

There is talk of a merge between GGGs in order to cut costs. In November the 'overspend' was predicted to be £38m; in May it was £51m and now the 'overspend' is predicted to be £95m. The main issue is that hospitals will not part with parts of their budget, which are in fact being dealt with by Primary Care. For example, blood testing is paid as one amount regardless of the actual amount being done. Dressings done at the surgery should only be for sutures and wound checks for 2 weeks 'post op.' The community nursing team, not the surgery, should do dressings such as ulcers. LMC recommends surgeries send patients to a Walk in Centre or A&E.

The group was pleased to hear that HG has passed her six-month probationary period.

Meeting Times

The overwhelming availability was for Tuesday morning and no one who replied was unable to do this. So, the group voted to meet in future on the 3rd Tuesday of each month at 11am rather than at 7pm on 3rd Thursday of each month.

Any Other Business

AW & JB suggested an extra wheelchair might be needed as they had witnessed some delay at the surgery when there were three patients in need of a wheelchair. HG said this will be monitored. She felt this was an unusual occurrence.

JH wondered what had happened to equipment stored in old surgery car park. Health & Safety meant this could not be loaned to patients. Mediquip now supplies equipment.

MH commented on the excellent service at both the Walk in Centre and the Hub when she experienced this recently.

RB recommended a booklet, 'Young People & Fibromyalgia' and the Sutherland Clarke Foundation. This prompted discussion around another Health Information Event (next Year?) and fibromyalgia could be one of the topics.

SL had been to a Repton Lunch Club Meeting. The group were very interesting and interacted well and came up with a couple of suggestions:

Could GPs carry urine sample bottles on home visits to save one trip to surgery to fetch one?

Could PPG arrange a rota to help transport patients to the surgery as when an appointment is urgent CVS cannot do short notice driver arrangements? DBS checks and insurance are the issues so this is not really possible. The new appointment system of one or two days in advance should help patients to book lifts, taxis, CVS etc.

Next meeting is Tuesday 18th September 2018 at the surgery at 11am

Agenda Items please forward to Margaret Contact: mhooley.hoolmarkprt@btinternet.com