

# Willington Medical Practice Patient Participation Group (PPG)

**Tuesday 19th February 2019 at Willington Surgery, Kingfisher Lane**

**Present:** Chris Baker, Christine Bould, Joan Burton, Sue Carter, Holly Goodrich, Pat Harvey, Janice Heier (treasurer), Margaret Hooley (chairperson), Sally Lovatt (secretary), Christine Thorne, Ann Wood, Vic Wright

**Apologies:** Roger Blankensee, Peter Horridge (vice chair), Colleen March, Val Shelton, Gareth Tully

**The group were pleased to welcome Clare Carlier (Occupational Therapist) to the meeting**

Clare defined the role of the OT and the importance of inter-professional relationship. The key benefits for primary care are a) risk assessments for moving and handling b) recommendation of appropriate adaptations c) promoting independence particularly after a hospital admission and d) provision of fit for work advice. The benefit of an integrated service from an OT would be to provide choice. Free of charge 15minute 'screening' appointments would be offered to direct patients to either an independent practitioner (private referral) or via the local authority for social service assessments. The length of wait can be up to 7 months for a LA assessment but this depends on need and urgency. Companies or the patient would have to pay for return/fit for work advice.

**From the last meeting**

**Mother and baby Group**

HG managed to speak to midwife and she thinks it would be a useful group but it would have to be organised by new mums (or PPG?). This is what happens in Repton, although we weren't planning on a mother and toddler group run along those lines. The midwife will speak to the health visitor.

**Grant**

It was suggested that we might try and get funding towards leaflet distribution expenses. It was suggested that if we were willing to share the leaflet with other surgeries in the collaborative, to customise, then funding might be more readily approved. HG has had contact with another surgery that was interested in the template for the brochure.

**Website**

CBa suggested that a list of GPs and their specialities/CV (and possibly a photo) could be added to the website. This would also be useful for patients to identify GP trainees. HG commented that there is a proposal to share a GP timetable on the website. (Projects being planned or considered)

**Data Protection/Confidentiality policy**

HG brought along the 'Visitors Code of Conduct' for members to sign and SL will distribute an electronic version of a Data Protection Policy and a PPG standard Confidentiality Policy. Members are to review and feedback please and then the signature sheet can be completed at a further meeting. **(ALL)**

**Mary's Tree**

The receipt has been passed on the C Bo and Assura have agreed to a suitable tree and planting site.

**Treasurer's report**

Currently there is £5347.96 in the account and £17.86 in petty cash. Since the meeting a further £70 and £83.50 has been forwarded from the surgery for sale of books.

**Surgery Update by HG**

There will be around 90 videos uploaded onto the surgery website to promote 'Self-Care'. There will be a form of 'self-triage' to help patients to decide where to go to for advice or treatment. Conditions such as sore throat will be covered by well-known GP, Dr Sarah Jarvis, and this has been confirmed to start from 1st April.

Assura are happy for a notice board suitable attached to the outside wall of the surgery and HG has done some research and prices vary from £300-£1400.

New services:

The Outside Clinic has now got a contract for NHS sight tests starting 4/3/19 and will start with one day each week.

A private clinic for acupuncture is starting up and from 26/3/19 Yoga (with Mindfulness) will be starting on a Tuesday (9.30am-10.30am).

The county's four clinical commissioning groups (CCGs) of Erewash, Hardwick, North and Southern Derbyshire have merged into a single organisation. The aim is to strengthen CCG work and efficiency to help commission services, which are equally available to all residents and make the best use of money available to the local NHS. This surgery belonged to a 'Place' that consisted of nine practices and this has been merged with other 'Places' to form a Place Alliance. The plan is that voluntary, local authority and social care come together with CCG to align services under one 'umbrella'. Ideally this should include hospital services but, to date, they are refusing to enter discuss.

### **PPG Leaflets**

CBa was able to inform the group that the leaflet had gone to the printer for pricing.

**PeH Post meeting update:** Packaged all feedback from marina first aiders and sent to printers with Holly's suggested print detail description. They are producing a pdf version of the booklet. PeH has also started dialogue a local company (based at the Marina) with the hope that they may be able to assist with the printing costs.

### **Health Event**

The date will be 19<sup>th</sup> June 2019 which is a half day closing for the surgery from 4-7pm (approx.). There was considerable discussion about the topics to be covered.

Suggested plan:

Sepsis- CBo has registered for info pack

Self care including antibiotics –Michael

Derbyshire Carers- confirmed

GP clinic – sign up for 15 minute appointments 'to ask a GP anything'

Mobility and Exercise: OT, Yoga, acupuncture representatives

Diabetes and healthy Eating

Prostate problems: Urologist?

Back pain, fibromyalgia, arthritis

All exercise groups

Health watch?

CVS, Citizens advice and welfare rights?

### **Any Other Business**

SC alerted the group to the fact that the surgery website is not https: but Holly has checked this and there is no information that would not be on the public domain. The log in from the website for Systmone is secure. The link from the News page entitled 'Can't stop worrying' does not work. The PPG meeting minutes are not added to PPG page. **(SL to forward to HG)**

CT mentioned problems with contacting Outside Clinic. There is a call centre which co-ordinates home visits and has not recognised the fact that there are actually 2 actual clinic locations. This situation should now improve especially if the optical service is increasingly used and a receptionist can be employed.

Next meeting is Tuesday 19th March 2019 at the surgery at 11am

Agenda Items please forward to Margaret Contact: [mhooley.hoolmarkprt@btinternet.com](mailto:mhooley.hoolmarkprt@btinternet.com)

