

Willington Medical Practice Patient Participation Group (PPG)

Tuesday 16th April 2019 at Willington Surgery, Kingfisher Lane

Present: Chris Baker, Roger Blankensee, Christine Bould, Joan Burton, Janice Heier (treasurer), Margaret Hooley (chairperson), Peter Horridge (vice chair), Sally Lovatt (secretary), Christine Thorne, Ann Wood

Apologies: Sue Carter, Holly Goodrich, Pat Harvey, Colleen March, Val Shelton, Vic Wright

The minutes of the last meeting were approved and will be displayed on PPG notice board and surgery website.

From the last meeting

Mother and baby Group

Midwife thinks it would be a useful group but it would have to be organised by new mums (or PPG?). This is what happens in Repton, although we weren't planning on a mother and toddler group run along those lines. The midwife will speak to the health visitor. (Still outstanding)

Website

CBa suggested that a list of GPs and their specialities/CV (and possibly a photo) could be added to the website. This would also be useful for patients to identify GP trainees. HG commented that there is a proposal to share a GP timetable on the website. (Projects being planned or considered)

Data Protection/Confidentiality policy

The policies were distributed and the signed sheet to be returned please

Mary's Tree

The receipt has been passed on to C Bo and Assura have agreed to a suitable tree and planting site. C Bo has been to Wyevale and they have suggested replanting the Acer as it is still healthy but needs a more protected position. The alternative tree is a standard weeping willow, which is ornamental. This can stand all types of soil and positions. The group agreed to the purchase and £15 was paid from funds.

Treasurer's report

Currently there is £5605.26 in the account and £17.86 in petty cash. PeH needs £20 as this has had to be paid upfront to one of the printers providing quote for printing leaflet. £153 has been received from book sales.

Surgery Update by HG

Self care videos and portal is all set up. Just waiting for approval from GPs for selection to be added to website.

Assura are happy for a notice board suitably attached to the outside wall of the surgery and HG selected the two most suitable from our choices. The group selected the Classic 58 with painted frame in blue as it was felt this reflected the 'kingfisher'.

The annual review by CQC went really well. The call took 1 and 3/4 hours and at the end the comment was 'I have nothing to pick you up on'. There were some suggestions given during the call. The call doesn't/can't change the rating.

Jog Derbyshire, which is a 'couch to 5k' scheme for staff and patients, is to go ahead.

The Primary Care Networks (PCN) structures are under discussion. The choice is to stay as a large 90,000 patient PCN with the other 7 practices in our PLACE or split into two. Originally the maximum capitation was 50,000 but apparently this may not be the case. A Clinical Pharmacist and a social prescriber will be employed and rotated around the practices and there are plans for Physios/Physician Associates and Paramedics for home visiting services.

Dr Emily Robertson is the new GP registrar working Monday and Tuesdays.

Fashion Show booked for 18th September.

Dr Maronge is now a partner having been a salaried GP until now.

PPG Leaflets

A printed copy was circulated and met with great approval. C Ba has written a covering letter (see below) and Pe H will get a quote for this to be printed on coloured paper. It was decided to get 4500 copies of the booklet. There are 3990 households registered and we need 400 for the marina leaving 100 spare booklets to be used in New Patient Packs. It was suggested that the booklet is distributed to Findern, Willington, Repton and Newton and that we possibly deliver to addresses in villages where there are few patients or put them in the local pub or Post Office. The leaflet could be available on the surgery website and maybe on 'Spotted Willington'. PeH is going to look into distribution costs via Post office and others.

Health Event

The date selected has been allocated as a diabetes-training day for GPs and nurses so the event will not go ahead. Dr Maronge is the skin expert and also does minor surgery and is happy to prepare a presentation to help patients identify potential skin concerns. This date will be confirmed at a later date. CT has been in touch with MacMillan and Dermatology Education and we can order leaflets and information and it was agreed to do this nearer the date. 'Xpert diabetes' is planning to run the programme at the surgery. We need to focus on carers as a group and we had asked Derbyshire Carers to come to the event on 19th June (this is in the week after Carers Week). C Bo will contact Derbyshire Carers and see what they feel will work best and PPG will support this. We can invite those currently registered as carers but also try and engage others who may not realise they are acting as carers.

Any Other Business

AGM posters were distributed. Unfortunately too late for Resource and Repton Parish magazine but maybe it can go on 'Spotted...' and the surgery website and PeH will take to the Marina.

SC asked if there were any health walks from Willington surgery and offered to contact council to enquire if this would be an option. The walk from Willington does not seem to operate now. **(SC)**

AGM is Tuesday 21st May at the surgery at 6.30pm for 7pm.

Agenda Items please forward to Margaret Contact: mhooley.hoolmarkprt@btinternet.com

Willington Surgery

Patient Information Booklet

Dear Patients,

The Patient Participation Group (PPG) of the Willington Surgery comprises a number of volunteers. It exists to help patients and GPs to assist each other, working together in a shared interest by setting out how to make the best use of the services that the practice offers.

The PPG has worked with the GPs and the Practice Manager and staff to produce the set of Patient Information Leaflets collected in this booklet, which is being delivered to every household in the practice catchment area.

Each leaflet summarises what GPs' and the practice's experience has shown to be the information patients most need in each of the topics covered. The PPG especially hopes it has managed to deal with the commonest questions patients have about getting access to services and to explain any restrictions on what is available.

The PPG hopes that you find the information we have produced for you helpful in using the surgery and allied services such as the Hub.

Yours sincerely,

Willington Surgery PPG

In line with the practices desire to ensure we keep up to date with any developments and service improvements, please check the practices web site for latest information regarding services delivered.