

Speaker	<p style="text-align: center;"><u>WILLINGTON SURGERY</u> <u>PATIENT PARTICIPATION GROUP MEETING</u> <u>Held Thursday 17th March 2016 7 p.m.</u></p>	Actions
Tori Smith	<p><u>Present:</u> Ralph Bacon, Joyce Hargreaves, Pat Harvey, Margaret Hooley (Chair) Peter Horridge, Colleen March (Minutes), Michael Pritchard, Yvonne Date, Joyce Hargreaves, Tori Smith – CAB Speaker</p> <p><u>Apologies:</u> Christine Bould, Joan Burton, Janice Heier, Sally Lovatt, Louise Scheck, Val Shelton, Loraine Slack, Chris Thorne, Ann Wood</p> <p>February 2016 minutes agreed as a true record. Actions arising from previous meeting: Louise to enquire re cost for ‘Diabetes and You’ session. As Louise is unable to attend today, this item will be added to April’s meeting.</p> <p><u>SPEAKER – CITIZENS ADVICE BUREAU (CAB) Tori Smith.</u> Margaret welcomed Tori to the group. Tori provided a very interesting talk highlighting all the areas in which local residents can access free help and advice, these include: Debt, Housing, Benefits, Grants, Employment, Family, Energy Advice, Discrimination, Law and Rights, & Consumer issues. There are more services available, however the above mentioned are the most popular. Tori explained that sessions are held on site at Willington Surgery (Fridays) - members of the public who wish to use this service can contact CAB on 01283 210109. CAB leaflets with additional contact details and information can be found in surgery. Tori also advised that CAB are also offering a scheme to help members of the public learn to use computers/ internet etc. , the scheme is called ‘Dig it’, and offers a one to one service, it is free. To learn more about this scheme please call the number above.</p> <p><u>Condolence Card:</u> A regular member of the PPG Group has recently suffered the loss of a loved one; the group agreed it would be appropriate to send a card of condolence at this sad time.</p> <p><u>Treasurers Report:</u> Funds held as at today’s date: Petty Cash £21.86p, Current Account £236.93p, Reserve account £1,872.33p. Outgoings due are N.A.P.P. Affiliation fees.</p> <p><u>Book Case:</u> Members of the group were pleased to see on-going monies received from book sales, however the current book case is overflowing, and it is clear that a new/larger book case is required, particularly as it is hoped that DVD’s and CD’s will be added for sale. It is hoped that from a variety of adverts in news sheets/ Facebook page etc. that a new bookcase will be donated.</p> <p><u>Surgery Update:</u> Michael informed the meeting the Pharmacy Department are shortly to take delivery of a new ‘Dispensing Robot’. This will be on site in June 2016. Michael explained the machine was similar to a vending machine – but for use with drugs. Usually these machines are found in Hospital Pharmacy Departments. The machine will improve delivery / safety/ efficiency, whilst releasing Pharmacy staff for other services. This new technology uses information scanned onto a bar code. The group agreed this was a very exciting venture, and would be a huge asset for patients attending Willington Surgery.</p>	<p></p> <p>Margaret to arrange card</p> <p>Advertise for new book case</p> <p>Page 1.</p>

	<p>Fundraising: Peter has managed to gain a £900 donation from the Manager covering the North Midlands area of Persimmon Homes. This is very exciting news, and will help towards the purchase of a much need INR machine. This machine will provide instant blood results for patients who use anticoagulants. Persimmon Homes have requested a little publicity for the provision of this donation; the group agreed this would be appropriate. Details of the donation will also be included in the surgery newsletter etc. . Peter also informed the group he had spoken with ‘Bespoke Inns’ who own Public Houses/Restaurants locally. The Manager had kindly agreed to provide a ‘Friends of Willington Surgery’ loyalty card which will offer a 4% discount on meals purchased at their restaurants. Each time the card is used it would also accrue amounts equal to 4% to help raise funds for the PPG to buy new surgery equipment etc. However the G.P.’s have expressed concerns this project could be perceived as ‘Commercial Activity’. The group will speak further with Louise (Practice Manager) regarding this venture, to ask for further clarification from G.P.s’. Peter has also agreed to contact Peveril Homes for possible contribution/ donation.</p> <p>Facebook Page: Peter has set up a ‘Facebook page’ which can be used by PPG group members and /or members of the public. Peter has emailed PPG members with links to the page, and requested that members have a look at the page and feedback their thoughts. Discussion took place regarding the on-going monitoring of the page. Questions raised in relation to ‘who would answer any questions put forward via this link’, along with the practicalities of running this site, and who would be responsible for monitoring the site on a regular basis. It was agreed that the Facebook Page would be an excellent vehicle to share our ‘good news’ stories i.e. recent £900 contribution from Persimmon Homes, the new Dispensing Robot, and the upcoming Health Information Event. Discussion also took place in relation to using WhatsApp, Twitter etc. as tools to involve and inform surgery patients</p> <p>SD Clinical Commissioning Group: Details on feedback regarding the event held by SDCCG will be added to Aprils Agenda.</p> <p>Health Information Event: (Wednesday 22nd June) p.m. Sally had kindly provided a printout detailing information and speakers arranged for the event: Information linked to Arthritis, Pain Management, Diabetes, Weight, Dementia and Exercise. Talks to be provided by Louise on the Surgery, & Hazel on Dementia. Details of advertising / flyers and posters / letter of invitations were also provided. Members of the group discussed provision of refreshments for the event.</p> <p>AGM - It is confirmed the AGM will take place on 19th May 2016</p> <p>AOB: Michael informed the group that Pharmacy staff had receive positive feedback in relation to how nice the Raffle table has been presented. £200 raised to date from raffle ticket sales. Peter also confirmed that Sally (Pharmacist) was happy to hand out forms for the proposed Loyalty Scheme –if approved by the G.P.s</p> <p>The next meeting will be held Thursday 21st APRIL 7.P.M. – NEW MEMBERS ALWAYS WELCOME.</p>	<p>Details of this donation to be included in surgery newsletter etc.</p> <p>Group to ask GPs for clarification on Loyalty Scheme – via Louise</p> <p>To be added to Aprils Agenda</p>
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