

Willington Medical Practice Patient Participation Group (PPG)

Thursday 18th July 2013

Present: Tim Bodill, Beverley Bowman, Joan Burton, Sonya Harlow, Pat Harvey, Janice Heier (treasurer), Margaret Hooley (chairperson), Sally Lovatt (secretary), Mary Ross, Louise Scheck, Val Shelton, Chris Thorne, Ann Wood

Apologies: Jim Ault, Christine Bould, Joyce Hargreaves,

From the last meeting

Bus Shelters and Road Safety

An application for funding of bus shelters has been put forward to South Derbyshire under section 106 but we have not heard if this has been successful. The bus shelters nearest the surgery are on a narrow path and it is not suitable for a bus shelter (there has to be space for pushchairs and wheelchairs). The bus shelters will be outside and opposite Calders. There will be a zebra crossing to the new surgery (between Churchside and Beech Avenue) and the crossing to the old surgery will remain to serve the new co-op.

Healthwatch

We were joined at the meeting by Jasbir Dosanjh (Jas), a community involvement worker, who outlined the remit of Healthwatch which has evolved from LinKs and is financed by local authorities to look at trends and themes from patient comments on health and social care and feed this information to providers, commissioners and regulators. It is not for individual complaints which are dealt with by PALS. The challenge is to inform the public and it was suggested we could help by informing our patients in a newsletter and on the website. Healthwatch are hosting a big event in October to bring together various agencies such as hospitals, social services CCGs etc. The group provided some comments and suggestions which Jas will feed back and these included feeding back to those making comments whether or not there is an outcome to their observations. Jas is going to email the flow chart which shows how Healthwatch is related to other agencies and how information is shared in order to inform the themes and trends.

Treasurer's report

The deposit account is in credit by £5277.07 and the current account had £162.43 from which £48 has been taken for refreshments and hire of the village hall for the dementia event. The Choir Concert room hire has also been paid plus insurance which will be returned. £164 is to be paid for display boards. This should be the last meeting at the Old School as we should be able to use room at the new surgery for PPG meetings. SL is to write letter of thanks for use of room and return key. JH has checked accounts to identify bequests so that purchase of equipment can be assigned to particular bequests and the relatives informed.

Surgery Update

The progress at the new surgery is interesting and fast moving. The doors open on 4/11 and the official opening is probably 20/11/2013. The planting around the site is excellent and LS was able to intervene on the issues of road safety relating to the zebra crossing and the white lines at the road junction.

The flu clinics are 28/9 and 5/10 but more are planned and LS will confirm dates. It was suggested PPG members could help by encouraging patients to use the automated check in. CQC visit imminent and may be before new surgery move. MH will be present as PPG representative.

Dementia Awareness Event

This went very well and Christine B was congratulated on the excellent organisation (with the help of Pat H) and although it would have been nice to see a few more patients those that did attend were very pleased and found it very informative. The GPs also commented that they gained some useful information.

Questionnaire

The questionnaire will be available in the surgery and help may be required to encourage patients to complete. (Possibly at flu clinics)

Concert

Please meet at 6.30 to organise chairs for the choir and audience and set up refreshments and raffle. Doors open at 7.15 and the concert starts at 7.45pm. Raffle tickets (please bring prizes!) will be sold at the beginning and will be £1 for five. MH will welcome everyone. Refreshments will be served at the end and raffle tickets drawn. JH will provide raffle tickets and PH will provide refreshments.

Any Other Business

Website

TB has researched this on our behalf and the cost of the web url (www.willingtonppg.org.uk) is £8.99 and £9 to register this for 2 years. It then costs £10 annually to buy in to the hosting service for 2 pages of static information. This proposal was accepted by a majority and will link to surgery website.

Next PPG meeting is Thursday 21st November at 7pm at Kingfisher Walk surgery (subject to confirmation). SL to write letter of thanks to Old School Trust to thank them for use of room. **Post meeting note: suggestion to postpone meeting for a couple of weeks as this is official opening of surgery and combine with a Christmas fuddle in December.**

Agenda Items please forward to Sally

Contact: Sally Lovatt (01283) 702242 (work) (01283) 701960 (home) or sally.lovatt@nhs.net