

WILLINGTON SURGERY
PATIENT PARTICIPATION GROUP MEETING
Held Thursday 16th March 2017

Present: Joan Burton , Pat Harvey, Janice Heier (Treasurer), Margaret Hooley (Chair) Peter Horridge, Sally Lovatt (Vice Chair) Colleen March (Minutes), Michael Pritchard, Louise Scheck (Practice Manager), Chris Thorne, Gareth Tully

Apologies: Christine Bould, Barry Whiting, Joyce Hargreaves, Ann Wood, Val Shelton

MH Margaret welcomed Mr. Garry Tulley a new member to the PPG meeting. Februarys PPG minutes were accepted as a true and accurate record of the meeting.

LS Matters arising from February’s minutes: Louise S will follow up the possibility of having a designated shelf for children’s books on the current bookstand.

LS

A PPG member had kindly offered to purchase a new Doppler for use in surgery. Louise thanked the member for this kind gesture and advised the best way for this to proceed would be for the monies to be placed directly into the PPG account to enable equipment purchase.

AW

LS Louise advised the group there appears to be ongoing problems with the new ECG equipment purchased; engineers are visiting to try and solve the current issues - which appear to be linked to WIFI connection problems. Louise confirmed that she will not invoice PPG account for cost of ECG equipment until the problem has been resolved.

LS Louise is still waiting for information from the Practice Nurses regarding new Spirometer equipment.

LS

PH Surgery Self Check In - Peter advised the group he and Val had attended surgery to help patients use the self-check in. Peter confirmed that the main issue possibly is that patients hold the buttons down for too long, a light tap on the key board buttons is all that is required. Peter felt that patients whom previously had been reluctant to use the self-check in, if guided and helped would hopefully use this system in the future.

Fundraising; With Easter approaching the group discussed the Easter raffle. Donation of an Easter cake had once again been received this year, contributions towards raffle prizes to be taken by Sally/ Michael in Pharmacy. Tickets to be sold in Pharmacy, agreed at £1 per strip of 5 tickets. Janice has plenty of raffle tickets spare. Ticket draw to take place 13th April.

LS Red Nose Day - Louise confirmed staff at surgery would be holding a cake sale and various other fundraising events to raise funds for red nose day, any contributions towards the cake table would be appreciated, along with any help on the day.

MH Joint PPG meeting: Following the success of the PPGs joint meeting, Margaret and Sally advised the group contact had been received from those who attended - keen for a follow up meeting. Sally to follow up.

SL

LS

PRACTICE UPDATE: Following on from last month's update regarding G.P surgeries being pooled together into 'Placed Based Groups', Louise updated the group on further changes which are due to take place in the very near future.

For information practices within 'City South Place' are :

ALVASTON MEDICAL CENTRE
MELBOURNE'S - CHELLASTON PRACTICE
HAVEN MEDICAL CENTRE
HOLLYBROOK MEDICAL CENTRE
LISTER HOUSE' CHELLASTON PRACTICE
PARKFIELDS SURGERY
WELLBROOK MEDICAL CENTRE
VILLAGE SURGERY
WILLINGTON SURGERY

The 'City South Place' is to eventually provide two hubs, one in the East and one in the West. One hub will be opened as soon as possible, to be followed later by the second hub. Hub one will be open from 6.30 am until 8.30 pm. All appointments will be pre booked. Derbyshire Health United (DHU) will provide two ACP's (advanced clinical practitioners) per hub; DHU could also supply the receptionists - unless surgeries have receptionists who would like the extra hours. For those practices that already provide extended hours, obviously the use of their present staff will be of benefit.

ACP'S will need the support of clinicians. This could be support at the end of a phone by maybe a clinician who is already covering extended hours. It may be provided GPs who would like some additional income; however, there could be a time where the GP will be required to go to the hub to help.

Additionally to the evening opening, the 'Place' has secured with a Geriatrician to provide 'frailty clinics', one Saturday per month and one evening a week. These clinics need not be from the 'hub', but could be at each practice in turn. The 'Place' is looking at provided a bus service to collect and return the patients to this particular clinic.

Eventually with two hubs open, and two ACP'S, there will be appointments for our 'Place' only to use. How these appointments will be split fairly still needs to be discussed. Various thoughts around the table at present: allocation on list size, open all for free use.

There was an acknowledgement that an overarching body for the above is required and 'Place' is not an organisation as yet, therefore we need to use an organisation to employ - for example DHU. The CCG (Clinical Commissioning Group) hold a contract with DHU and DCHS - Derbyshire Community Health Service already, and have confirmed they can hold the budget to be managed by CCG staff member (Lem).

Louise advised the meeting these were changing times, involving different ways of working, the new model of working is still in the very early stages with quite a lot of further input still required.

JH

TREASURERS REPORT: Janice advised the meeting very little change in financial situation: £21.86p held in Petty Cash £2,318.01p held in Current Account, and £xxx (to be confirmed), held in Reserve Account. £2,000 had been transferred to Surgery for purchase of ECG equipment.

ANY OTHER BUSINESS: Louise confirmed this year Surgery had broken even with costs relating to rental of the rooms upstairs - which was a relief. Extra hours for use of rooms from Pilates and Audiology services have helped with financial contributions.

Peter informed the meeting he had recently attended a free assessment on his foot (scan), but this assessment had taken place at Findern. Discussion took place around premise sites linked to scan availability. Peter also offered any help that may be need from PPG members - in view of the current changing times and ways of working.

Margaret reminded members (May) will be the AGM. Discussion regarding possible change of PPG meeting dates to accommodate member's attendance will take place next month.

New bus shelters are to be placed within the village, which will be helpful for patients attending surgery.

Gareth mentioned that he had tried to locate PPG minutes on the surgeries website but could not find them. Louise will look into this with a view to uploading PPG minutes monthly. Minutes are available on the PPG notice board within surgery, but not electronically available at present.

Next meeting 20TH APRIL 7 P.M. NEW MEMBERS WELCOME

LS