

Willington Medical Practice Patient Participation Group (PPG)

Thursday 20th March 2014

Present: Christine Bould, Joan Burton, Dr Farrell, Dr Farrow, Pat Harvey, Janice Heier (treasurer), Margaret Hooley (chairperson), Sally Lovatt (secretary), Mary Ross, Val Shelton, Ann Wood

Apologies: Jim Ault, Tim Bodill, Joyce Hargreaves, Louise Scheck, Chris Thorne,

From the last meeting

Bus Shelters and Road Safety

It is a pedestrian crossing not 'level crossing' as in last minutes! Website and newsletter not yet updated with CVS details for transport.

Treasurer's report

PPG had a healthy balance of £6068.18 but an invoice for £1389 has to be paid for the new couches agreed at last meeting. Relatives receiving letters relating to the use of their donations in memory of a loved one were very pleased to be informed.

A BP machine has been postponed for the moment as discussion with other practices suggests may not be such good value. RJF suggested there may be a trial of a normal surgery BP monitor using the 'feeding room' and extensive notices etc. to promote to patients and ensure effective use.

Questionnaire

Results displayed in reception and on website. There is now a bell on the counter and research into a 'rope' (CQC infection issues) or some sort of barrier to help ensure privacy at the counter.

Phil Coultas, Lay member of South Derbyshire CCG

He sent back some very positive comments and feedback from the last meeting and was very complimentary about the group. See also comment below.

Suggestion box

This is still to be purchased.

This Meeting

MH reported on the Health Panel Meeting which was Belper based but most was relevant. (Attached)

NAPP e- bulletin

There were a number of interesting items.

PPG Awareness Week June 2nd-7th. Hand out leaflets and put leaflets into new patient packs.

Next year for DES there is no questionnaire but a 'friends and family test'.

Item on Appointments provides useful background figures.

Health Information Event – 17th September 2014. (4-7pm)

It was suggested that we have a series of seminars upstairs and suggestions include: mindfulness, Dr Farrell on pre-diabetes, LS on medical practices, POA and end of life issues, getting old. Downstairs there would be stands and suggestions include welfare rights, CVS, Fire and Police, Health and Wellbeing, Sexual Health, counselling, children's centre, Age UK, Strictly no Falling, carers etc. Event's organisers to meet and start to contact agencies.

Any Other Business

Phil Coultas, Lay member of South Derbyshire CCG

The question that follows was posed to the group: 'How and in what circumstances patients might want to be educated in how their health needs might be addressed.' It was decided that the response should be that patients should have realistic discussions to enable them to understand the financial difficulties facing CCGs. The voluntary section is being encouraged to provide more support with help groups and young people increasingly use Facebook and other social media sites to get advice from friends and family.

Exercise for those patients with dementia and their carers

This is now half way through and we have 10 regular attendees. It has proved very difficult to motivate patients with dementia to attend and patients with spouses seem to do best because then everyone gets support. The group was agreed that those attending have really seemed to enjoy the experience. There was some debate as to whether it could be continued.

Surgery Update

A new GP has been appointed, initially as a salaried GP with a view to partnership. Her name is Dr Macava and she will work 3.5 days. The surgery is struggling with the increasing workload as GP numbers fall, funds fall but patient needs increase. The CCG is struggling to balance the books and GP workload is increasing as work is shifted from the more expensive secondary care to primary care. Meanwhile hospital consultant numbers have doubled.

Dr Farrell

The committee are very sad to see Dr Farrell leave the surgery as he has worked so hard for patients and for the surgery. The committee expressed their thanks and good wishes for his future. Dr Farrell has been a keen supporter of PPG and was thanked for this support and he, likewise, thanked the PPG for their support.

Next PPG meeting is AGM on Thursday 15/5/2014 at 7pm at Kingfisher Lane surgery.

Agenda Items please forward to Sally

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