

WILLINGTON MEDICAL PRACTICE PATIENT PARTICIPATION GROUP

Meeting held at the Kingfisher Lane Surgery, Thursday 20/11/14.

Present: L.Scheck(in chair),Dr.Farrow,J.Heier(Treasurer)
R.Bacon,C.Bould,J.Burton,J.Hargreaves,P.Harvey,S.Lovatt,C.March,V.Shelton,C.Thorne,A.Wood.

Apologies: M.Hooley, M.Ross, L.Slack

LS opened the meeting and welcomed new member, Colleen March.
VS said she would look into contact details for Barry Whiting.

Matters arising from the last meeting

LS will contact the Derbyshire Medicines Management re our concerns over drug packaging.

Mindfulness and Dementia Friends Training and Visiting Speakers : CB has been in touch with speakers from: The Dementia Group

Mindfulness
Long term conditions
Mental Health
Carers

All of whom are eager to come to Willington.

SL suggested a special session with 10-15 mins per person

LS suggested that this could be at a Quest meeting in the New Year with 15 mins each and that staff and PPG members could attend (Quest meetings are 10 Wednesday afternoons in the year when the surgery can be closed and complaints and training can be dealt with).

10/12/14 (and not the 4th as in last minutes)will now be the date for PPG volunteers to attend the meeting at 4pm, that is: JB,CT,PH,YD,AW and RB.

Exercise Classes: AW said these are being very well received and SL still has 14 names on the waiting list and hopes another class will start in the New Year.SL suggested that the classes should be in the PPG report.

Signage in the surgery: LS is looking into the possibility of having signs for all those holding clinics upstairs.

Appointments with GPs: CT commented on getting appointments, RF said that these are now booked up to 4 weeks ahead but that phone calls on the day were resulting in appointments where necessary LS said that the new system seems to be reducing DNAs although people were still failing to turn up on the day. DNA x3 in 6 months results in a warning and DNA x3 in the next 6 months would lead to de-registration.

'Carol' and Fund Raising : CB had been in touch with Carol who wishes to fund raise specifically for a portable heart monitor,(RF said this might be a blood pressure monitor) Carol and her husband raise funds at monthly quizzes in Burton, however interest was expressed in a more local venue and CB will speak to her again.

Vice Chair :JH has considered the position and is happy to take this on. The meeting expressed its great thanks to MH for her work as chairman.

Treasurer's Report.

JH reported £74.28 in the current account (the wheelchair has been paid for and the grant received) and £ 4,688.12 in the Saver account.

LS stated that the 2nd ECG machine has arrived at a cost of £1,383. JH will transfer £1600 from Saver account into the current account.

SL,JB.and JH are signatories for the account and JH suggested adding VS as Minutes Secretary.

NHS Friends and Family Test

LS reported that, in addition to the mandatory question,we would be adding two more:

1. If we could change one thing about your care and treatment what would that be?

2,How should we best keep you informed?

LS is awaiting a printer's quote. This must start by 1/12/14, the forms will be on the desk and patients will be encouraged to fill them in. Results will be on the website. There is a meeting on 24/11/14 to inform staff.

Licence for Raffles

LS said there is a need for a licence for raffles under the Lotteries and Gaming act. Cost is £40 for the 1st year and £20 for subsequent years. CB will do the form filling.

e-bulletins from NAPP

Most people had not received these and SL will remedy this.

AOB

The 'fuddle' was raised, this will now be held at the January meeting as we are not having a December meeting.

JB raised the matter of 'Pharmacy 4 U' for which she has grave concern. This is an online company which has mail dropped people in the village and which will send prescription medicines by post, on registration with them. SL commented that several people had filled the forms in, believing it to have come from our pharmacy. A long discussion followed and it was suggested that Trading Standards should be contacted and RB agreed to do this.

JH mentioned lights in the surgery on all night RF will look into this.

LS then spoke of the CQC inspection. She had attended with practice managers to discuss inspections. In the course of an inspection the practice will give a half hour presentation to "sell" themselves but also to speak of their problems. Inspectors will hope to meet all staff, PPG members and some patients where possible.

It was described as 'hard going' and there is a two week warning of the date. If a practice fails it has to submit a plan for improvements. Results go out nationally.

The meeting closed at 8.40.

The next meeting will be held at the Kingfisher Lane surgery at 7pm on 15/01/15, there will be a small fuddle.