

WILLINGTON MEDICAL PRACTICE PPG

AGM THURSDAY MAY 21st 2015

Present: M.Hooley (Chair),J.Heier (Treasurer),R.Bacon,
C.Bould,Y.Date,P.Harvey,S.Lovatt,C.March,M.Ross,
V.Shelton,L.Scheck,C.Thorne,B.Whiting,A.Wood.

Apologies: J.Burton,J.Hargreaves

MH welcomed those present to the 2015 AGM.

The minutes of the last AGM, 15th May 2014 were read. There were no matters arising.

An overview of the year's activities was presented by the Chair, Margaret Hooley, (attached).

The Treasurer's Report was presented by the treasurer, Janice Heier (attached)

The AGM welcomed John Houghton, Dementia Friends who gave a very interesting talk on his role as Dementia Friend. It was particularly interesting to hear his plans to engage with the residents of the village to get his message across. Seeking as much help as possible from members of PPG and the surgery.

PPG RULES

Lively discussion on the 'rules/constitution' of the PPG following SL's look into the Current rules and the proposals for changes.

BW, referring to his earlier email on the subject, mentioned the need for a PPG, who bring in outside knowledge and experience, to put forward the concerns of the patients, but there is also a need for balance with the professionals who know their patients well. Lateral thinking needed at times when the two may conflict.

It was felt there was a need to look at the proposals further.

RB raised the concern that so many patients did not know of the existence of the PPG and that there was a need for greater dissemination of information
BW There is a need to go back to first principles, what are the terms of reference, is there a slogan, what can we do to help provide an even better service?

Further discussion re the terminology.... 'group' and 'committee'

CM commented that some surgeries have trouble getting a PPG going at all. MH agreed we should look further at the rules and asked LS to look at the needs of the surgery to consider putting on our Agenda for the next 12 months LS will take this to the GPs and mentioned dementia, smoking and the over use of antibiotics being high on the agenda.

MH The need to raise the profile of PPG to be discussed.

ELECTION of OFFICERS

Chairperson: Margaret Hooley agreed to stand for another year.

Vice Chair: J.Hargreaves has stepped down (but is still VERY interested in the affairs of the PPG) Barry Whiting agreed to be Vice chair.

Treasurer: Janice Heier is happy to carry on.

Secretary: Colleen March will take minutes and produce the Agenda in co-operation with MH.

MH expressed thanks to those officers for their work over the year and to the events' organisers : Christine Bould and Pat Harvey

AOB.

LS gave an update on the surgery:

1. It is looking likely that the CQC inspection will take place around July. Help will be needed from members when that occurs.
2. There are staff shortages at present, both on GP and nursing side. We have a new receptionist, a locum GP and more will start later in the year. Dr Saunders has had a baby boy.
3. LS raised the severe problems of ulcer dressings (which could take up to 40mins) in the surgery and the difficulty staff was having in coping with them. Combined clinics for ulcers are being discussed as the situation is further worsened by the Walk-in centres no longer doing those dressings at a w/e. Nurses are asking for split level couches to help with back problems LS showed examples...prices ranged from £1,200 to £2,500, this will be looked into.

PPG MEETINGS

It was agreed that we would have monthly meetings with the exception of August and December.

The next meeting will take place at the surgery on Thursday, June 18th at 7pm.

The meeting closed at 9.10pm