

Willington Medical Practice Patient Participation Group (PPG)

Thursday 15th October

Present: Margaret Hooley (chair), Janice Heier (secretary), Sally Lovatt (vice chair and minutes), Ralph Bacon, Christine Bould, Beverley Bowman, Joyce Hargreaves, Pat Harvey, Michael Pritchard, Louise Scheck, Ann Wood

Guest: Hazel Shaw from Derbyshire Action Alliance

Apologies: Joan Burton, Chris Thorne

The committee were pleased to welcome Hazel Shaw and introduced themselves. Michael, pharmacist trainee was welcomed and we were very pleased that Joyce was able to join us after a short absence.

Matters arising from minutes of the previous meeting:

Fundraising: Flu Clinic.

£50 profit was raised on 'Lucky Squares' and the winner was drawn. (Number 13 Chris Thorne)

Strictly No Falling

MH has circulated a letter from Lisa and at present she has purchased 6 weights at a cost of £37.46 and would like a further 6 sets after which invoices will be submitted for payment. VS volunteered to follow this up **(VS)**

Patient Services

Dr O'Hara gave some insight into problems with GP recruitment problems at the last meeting and LS commented on loss of some services. Children's vaccinations are now given at school and there is some doubt about the future of flu vaccinations. At the next meeting the PPG will discuss a response to CCG and possibly MP and Minister for health.

Treasurers Report

£21.86 petty cash, £195.48 current a/c and £2098.74 in deposit account. £173 received from the quiz, £20 from books and £0.09 interest. CB accepted a cheque for the quiz and the photo and newspaper article is to be displayed on PPG board **(CB)** Payments are to be made for new vaccine fridge (£899 + VAT), vaccine carry bag (£35.99), ear syringe (£183.70), and privacy screen (£183.70).

Dementia Friendly GP Surgeries – Pilot

Hazel Shaw introduced herself as a representative of the Alzheimer's Society and is based in Chesterfield but for 12 months is involved in the project above. She has met with Louise, Christine and Dr Farrow and progress has been made in reviewing criteria such as building, consent, care plans, staff awareness and medicine issues. (There are 84 indicators). Practical problems such as not attending appointments may be addressed by a phone call as a reminder and help with medication will be considered. Issues identified to date include sliding doors at front that are staggered and therefore confusing, black floor (which looks like a hole), a picture of the toilet as well as traditional ladies and gents signs and signage to consultation room doors (numbers above eye height). There will be regular staff updates and training and a Dementia Champion (Ruth S) has been identified. A training session is planned for January QUEST session.

Mary's Tree

CB shared a photo of the reserved tree (an Acer) and some foliage. LS has checked with Assura and provided advice is taken from a horticulturist then the plan is to plant the tree at the left of the planned notice board (which is near the 'pond' to the right of Pharmacy).

Other Business

Surgery Update

LS advised that Dr Hands retires at the end of the month and Dr Khan is leaving (for family reasons) at the end of the year. The surgery is still using a number of locums (Dr Shepherd and Dr Raj) and this places more pressure on remaining GPs as locums do not take responsibility for responsibilities such as Information Governance, CQC or CCG. However, there has been a good response to recent advert and interviews for new GPs took place this month. CM had sent copies of the N Midlands Annual Report on Complaints and the Southern Derby CCG report. MH agreed to send the link to on line reports. (Checked and she did not have to print these out but still has contacts through work) **(MH)** MH reported that the health Panel has sent another request for feedback and she has responded and also asked for minutes to be forwarded.

RB asked why the surgery pays VAT for items and LS responded saying that the accountant has advised them not to be registered for VAT.

AW commented about a report that GPs are to be paid 'not to refer' but LS was adamant this is not the case.

SL reported that East Midlands Ambulance Service is to be CQC inspected and patients are asked to comment on service received over the past year.

<http://www.cqc.org.uk/share-your-experience/RX901/RX9/Trust%20Headquarters>

CB asked why i.v. Antibiotics are not administered in the community rather than hospital but that would be a GP question for the next meeting

Fundraising

"Lucky Squares' a possibility at a flu clinic on Tuesday 3rd November 12noon -2pm if anyone is available to help out, please.

Next meeting

Wednesday 17th November at 7pm at Willington Surgery

Agenda Items to MH please

